



Superior Court of California, County of San Mateo

Updates and Information Regarding Novel Coronavirus 2019 (COVID-19)

The Superior Court of California, County of San Mateo (Court) is closely monitoring the Novel Coronavirus (COVID-19) Pandemic. The Court is in routine communication with the San Mateo County Public Health Department, the San Mateo County Office of Emergency Services, other San Mateo County justice agencies, other California Superior Courts, and the Judicial Council of California. We are working with these and other entities to ensure that we have up-to-date information and can best weigh the need to provide access to justice to our community while also supporting the activities of our public health agencies and the health of the public.

Options to Avoid Physically Coming to a Courthouse

If you are currently, experiencing symptoms associated with COVID-19 (or any flu-like symptoms) and have business with the court, please consider the following options that are available to you to minimize the need to come to a courthouse:

Look up case information or pay your traffic ticket online:

<https://odyportal-ext.sanmateocourt.org/Portal-External>

Request a rescheduling of jury duty: Call 650 599-1700 or visit our website:

http://sanmateocourt.org/court_divisions/juror_services/

File a document via e-Filing:

http://sanmateocourt.org/online_services/efiling.php

Find your court date:

http://www.sanmateocourt.org/online_services/online_case_access.php

Visit the Family Law Facilitator / Self-Help Center website:

http://sanmateocourt.org/self_help/

The Family Law Facilitator / Self-Help Center office is currently closed.

During this closure, we are offering expanded LiveChat hours:

Monday – Friday: 8:30 a.m. – 12 p.m.

Monday – Thursday: 1:00 p.m. - 4:00 p.m.

Click the LiveChat box at the bottom right corner on the Self-Help webpage:

http://sanmateocourt.org/self_help/

Please note, the Wednesdays Small Claims Advisor clinic and the Monday Landlord/Tenant clinics have been suspended.

Get help completing your court forms via Self-Prep and File:

<http://sanmateocourt.org/ogf/>

If you are sick or experiencing symptoms and have a hearing or matter scheduled, please contact your attorney. If you are not represented, please refer to the Court Directory at http://sanmateocourt.org/general_info/judges/directory.php and contact the department that your hearing is scheduled in.

You may also contact the court at (650) 261-5100 and then press:

- #1 for Criminal
- #2 for Family Law
- #3 for Civil
- #4 for Probate
- #5 for Traffic
- #6 for Small Claims
- #7 for Records
- #8 for Juvenile

For those who need to come to court, please be aware that the Court has implemented additional cleaning protocols in high use areas to reduce the potential for transmission of this or other viruses for those coming to our courthouses.

Information for Prospective Jurors

The Court has a constitutional duty to remain open to serve the needs of the community to the greatest extent possible, even in the face of a potential COVID-19 outbreak.

However, the Court is working with counsel and litigants to minimize the need to call in jurors, reduce the number of jurors summoned to an individual courthouse at a given date or time, and comply with CDC and San Mateo County Public Health guidelines concerning safe distances and assemblies.

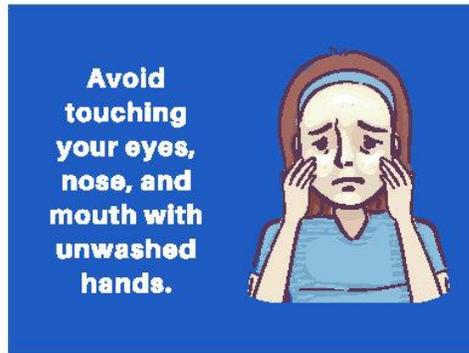
Jurors who are not feeling well are encouraged to stay home and may contact Jury Services to reschedule their jury duty.

Jury clerks are available by phone at (650) 599-1700, between the hours of 10:00 AM and 4:00 PM, and via email at JuryMaster@sanmateocourt.org.

Additional Court Resources Regarding COVID-19



3 Very simple everyday preventive actions to help prevent the spread of respiratory viruses:



For more information about COVID-19, please visit the following webpages:

Centers for Disease Control and Prevention:

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>

California Department of Public Health:

<https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/Immunization/nCOV2019.aspx>

San Mateo County Public Health Department:

<https://www.smchealth.org/>