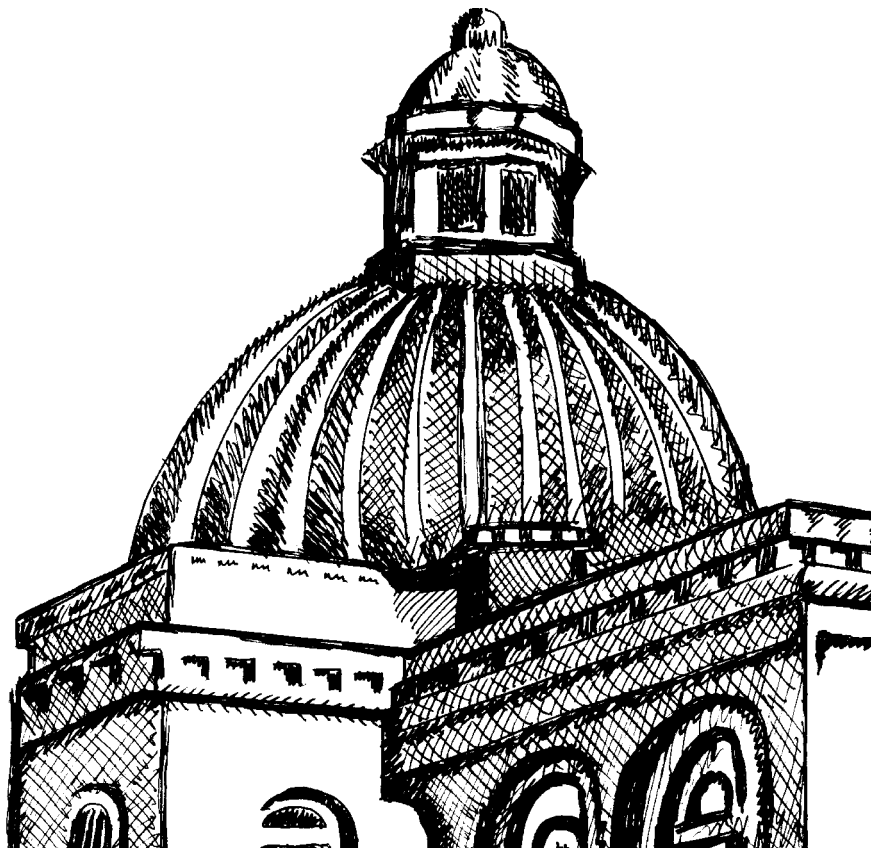


LEGAL RESOURCES

A Guide to Legal Assistance, Resources and
Agencies for San Mateo County Residents



2006

SAN MATEO COUNTY SUPERIOR COURT

SUPERIOR COURT WEBSITE

**Visit the Court's website at
www.sanmateocourt.org
for more information on:**

- Appropriate Dispute Resolution (ADR) Programs
- Bridges Day Treatment
- Civil Grand Jury
- Community Outreach Activities
- Court Locations and Phone Numbers
- Court News — online newsletters
- Court Recruitment
- Directory of Judges
- Domestic Violence
- EZLegalFile — interactive legal form assistance
- Family Law
- Family Law Facilitator's Office
- Fee Schedules
- Information for Jurors
- Law & Motion and Probate Tentative Rulings
- Local Forms
- Message from the Presiding Judge
- Probate
- Rules of the Court
- Small Claims
- Traffic — including an
interactive traffic ticket system



LEGAL SELF-HELP RESOURCES

Online Help Completing Court Forms

EZLegalFile is a program to help people fill out the required court forms for their family law, evictions, small claims, and guardianship cases. Just click onto EZLegalFile from the Court's homepage and start answering questions. At the end of the session, you can either print your forms to take to Court or you can send them electronically to the Court to be filed.

Access to Court Records Online

Open Access, provides attorneys and the public access to court case information over the Internet. Open Access provides access to Civil, Family Law, Small Claims and Probate case information. To protect the integrity of court records, confidential information and personal data is not available. Case information is accessed using a case number or a party's name on the case.

MIDX (San Mateo County Superior Court Records Index) provides attorneys and the public access to court case index information over the Internet. MIDX provides access to Civil, Criminal, Family Law, Small Claims and Probate case index information. To protect the integrity of court records, confidential information and personal data is not available. Case index information is accessed using a case number, a party's name, or a company name on the case.

Online Traffic System

Take care of your ticket online using the Court's online traffic system. Using your citation number or name and birthdate, you can pay your ticket, sign-up for traffic school or request a 30-day extension online.

Self-Help Centers

The Court has two Self-Help Centers with informational brochures, sample forms, instruction sheets and computers to assist you with your Court-related needs. Stop by the Redwood City or South San Francisco Courthouses to use the Centers.

Hall of Justice – Redwood City
400 County Center, First Floor, Room B

South San Francisco Branch
1050 Mission Road,
Civil/Family Law Clerk's Office
(closed from noon until 1:00 pm)



ABOUT THIS BOOKLET

This booklet is intended to assist the public with answering various legal issues and related needs. The inclusion or exclusion of a particular agency is not meant to reflect the quality or value of the organization's services.

Each agency listed offers services or makes referrals within San Mateo County.* Many agencies restrict the scope of their services to San Mateo County residents.

If you need additional assistance, please consult the "Additional Agencies" section of this guide for referrals to more general agencies that can assist you with your needs.

This project is the work of San Mateo County Superior Court's community outreach effort. The Court's community outreach effort strives to make the Court more accessible to the community. For more information, please visit the Community Outreach website at:

www.sanmateocourt.org/outreach

*Information contained in this booklet is accurate as of July 2005.



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COURT DEPARTMENTS

ALTERNATIVE DISPUTE RESOLUTION PROGRAMS

Dispute resolution services are provided in departments throughout the Court. Please see pages 5-6, 14-15, 21-22 for more information.

BAIL

Bail refunds are processed by order of the court. Information about the status of your bail refund:

- Southern Branch – Redwood City Courthouse** 650-599-1532
- Central Branch – San Mateo Courthouse** 650-573-2268
- Northern Branch – South San Francisco Courthouse** 650-877-5479

CIVIL

For information about lawsuits between individuals and/or corporations, to file documents or other matters pertaining to civil lawsuits:

- 400 County Center, 1st Floor, Room A, Redwood City 94063. 650-363-4711
- www.EZLegalFile.org

CRIMINAL / MISDEMEANOR / FELONY

For information about arrests, criminal cases scheduled for trial, sentencing conditions, court appearances, bail, release from jail, probation, etc.

Southern Branch

400 County Center, 4th Floor, Redwood City 94063

For arrests that occurred in: Atherton, Belmont, Foster City, Half Moon Bay, Menlo Park, Portola Valley, Redwood City, San Carlos, East Palo Alto or Woodside

- Misdemeanors** 650-363-4302
- Felonies** 650-599-1170

Northern Branch

1050 Mission Road, South San Francisco 94080

For arrests that occurred in: Brisbane, Burlingame, Colma, Daly City (including BART), Hillsborough, Millbrae, Pacifica, San Bruno, San Mateo, South San Francisco or San Francisco International Airport

- All criminal cases** 650-877-5773

Juvenile Court

21 Tower Road, San Mateo 94402 650-312-5395

For cases involving individuals under 18 years old.

DIVORCE OR CHILD CUSTODY

Family Law Facilitators

400 County Center, 2nd Floor, Redwood City 94063. 650-363-4590

1050 Mission Road, South San Francisco 94080 650-363-4590

Information Line 650-363-4191

The office of the Family Law Facilitator assists those who do not have attorneys in matters regarding family law such as: child support, custody and visitation, paternity, divorce, legal separation, and domestic violence. Call for hours of operation.

COURT DEPARTMENTS

DIVORCE OR CHILD CUSTODY (continued)

Family Law Clerk's Office

400 County Center, 1st Floor, Room B, Redwood City 94063 650-599-1220

For filing documents relating to family law including divorce, custody or paternity.

To file forms online, go to: www.EZLegalFile.org

Family Court Services

400 County Center, 6th Floor, Redwood City 94063 650-363-4561

1050 Mission Road, South San Francisco 94080 650-363-4561

www.smclcsa.com

Provides mediation and limited evaluation services to parents or other appropriate parties who are in dispute about child custody and/or child visitation and have a court action pending in Family Court. Family Court Services also conducts assessments and investigations in minor marriage applications, step-parent adoptions, domestic partner adoptions, and relative guardianships. A counselor is on duty to provide general information and referrals related to child custody and visitation matters, and parenting plans and related issues.

To fill out the forms for Family Law and send them electronically to court, visit:

www.EZLegalFile.org

GUARDIANSHIPS / CONSERVATORSHIPS / PROBATE

Southern Branch

400 County Center, 1st Floor, Room A, Redwood City 94063. 650-363-4711

Northern Branch

1050 Mission Road, South San Francisco 94080 650-877-5705

To fill out the forms for Guardianship and send them electronically to court, visit:

www.EZLegalFile.org

JURY DUTY 650-599-1700

If you have received a letter telling you to report to jury duty, the Jury Division has a phone system and website that can give you an update on whether or not to report that day (you must have your juror number — it is on the summons, or letter, from the court). For more information about jury duty, call 650-363-4788 or go online at www.sanmateocourt.org

RECORDS MANAGEMENT

400 County Center, 1st Floor, Room A, Redwood City 94063. 650-363-4711

For file viewing or obtaining copies of court records (papers that are part of the court record or have been added to the case file) for civil, family law, probate, or unlimited criminal cases. For all other cases (limited criminal, small claims, traffic) contact those court departments directly.

Note: Recording Services & Vital Records coordinates all birth certificates, death certificates, marriage licenses. They are located at 555 County Center: 650-363-4713.

COURT DEPARTMENTS

RESTITUTION

500 County Center, Redwood City 94063 650-363-4155
Payments of victim restitution are coordinated through the Revenue Services Department.

SMALL CLAIMS

For lawsuits between individuals and/or companies involving money less than \$5,000. Jurisdiction is determined by where the agreement in question was entered into, obligation was incurred, or where the defendant (party being sued) lives or does business.

To fill out the forms for Small Claims and send them electronically to court, visit:

www.EZLegalFile.org

The phone numbers listed access the interactive phone system:

Southern Branch – 500 County Center, Redwood City 94063
Atherton, Menlo Park, Portola Valley, Redwood City, San Carlos,
East Palo Alto, Woodside, La Honda, Pescadero or San Gregorio 650-363-4303

Central Branch – 800 North Humboldt Street, San Mateo 94401
Belmont, Burlingame, Foster City, Half Moon Bay, Hillsborough,
Millbrae, San Mateo, Miramar, Montara or Moss Beach 650-573-2605

Northern Branch – 1050 Mission Road, South San Francisco 94080
Brisbane, Broadmoor, Colma, Daly City, Pacifica, San Bruno,
South San Francisco or San Francisco International Airport 650-877-5775

Small Claims Mediation Program
800 North Humboldt Street, San Mateo 94401 650-573-3907

Small Claims Appeals 650-363-4711

TRAFFIC

Take care of your ticket online using the Court's online traffic system. Using your citation number or name and birthdate, you can pay your ticket, sign-up for traffic school or request a 30-day extension online. Visit the court's website at: **www.sanmateocourt.org**

The Court has an interactive voice response telephone system that provides specific information on your ticket. By calling the telephone number listed on your ticket using a touch tone telephone, you may obtain information on how much you owe and whether or not you can attend traffic school.

Southern Branch area 650-363-4300

Central Branch area 650-573-2622

Northern Branch area 650-877-5333

Juvenile 650-312-5383

Note: Parking tickets are not processed through the Court. The Office of Parking Violations processes them. The Office of Parking Violations telephone number is 800-352-7567. Any questions you may have regarding a parking ticket must be directed to the Office of Parking Violations.

COURT DEPARTMENTS

TRANSCRIPTS

For copies of the official court record a form is available from the Court Reporter Coordinator. To complete the form, you must have the date of the court case, the case number, and the name of the person who prepared the transcript during the court proceedings. If you don't have this information, please bring as much information as possible to the criminal or civil clerk's office. Please note: there may be a charge for transcript copies.

400 County Center, 2nd Floor, Redwood City 94063 650-363-4897

TTY (all Court departments) 650-599-7205

WAITING ROOMS FOR CHILDREN

The court has free Children's Waiting Rooms that provide supervised waiting areas for children ages 2½–14. This service is available for parents who have court business. Children must be potty-trained.

Southern Branch

400 County Center, 2nd Floor, Redwood City 94063 650-363-4307

Hours of Operation: Monday–Friday 8:30am – 12 noon and 1pm – 4:30pm

Juvenile Branch

21 Tower Road, San Mateo 94402 650-312-5395

Hours of Operation: Monday–Friday 8:30am – 12 noon and 1pm – 4:30pm

WILLS / PROBATE

Southern Branch

400 County Center, 1st Floor, Room A, Redwood City 94063. 650-363-4711

Northern Branch

1050 Mission Road, South San Francisco 94080 650-877-5705

OTHER COURTS

California Supreme Court 415-865-7000

350 McAllister Street, San Francisco 94102

California Appellate Court – Court of Appeals

1st Appellate District 415-865-7200

350 McAllister Street, San Francisco 94102

All Bankruptcy matters are heard in Federal Court

U.S. Bankruptcy Court – Northern District

235 Pine Street, 19th Floor, San Francisco 94104

www.canb.uscourts.gov

CHILDREN & JUVENILE ISSUES

Juvenile Court

21 Tower Road, San Mateo 94402 650-312-5395

Hours: 8:00am – 4:00pm Monday – Friday

Coordinates the filing of documents, payment of fees and calendaring of cases involving delinquency, dependency, adoptions and emancipation matters for minors.

- **Dependency hearings** occur when the court has become involved in the relationship between parent and child. The court may require the parent to follow specific steps to end court involvement. If a child becomes a dependent of the court, the court will make rules for everyone to follow. The rules are designed to be in the best interest of the child. Social workers and court appointed special advocates are available to protect the child's rights and assist the parent in following court orders.
- **Delinquency hearings** occur when the juvenile has been charged with, or accused of, committing a crime.

The Probate division coordinates the filing of documents, payment of fees and calendaring of cases involving guardianships (where someone other than the parent cares for the child), and compromises of minors' claims (when a minor has inherited money).

Child Advocates

777 Mariners Island Blvd., Suite 115, San Mateo 94404 650-558-1480
www.cadvocates.org

Part of the National Court-Appointed Special Advocates Association. Advocates for and works one-on-one with children in the juvenile dependency court system. Provides emotional support and information.

Family Court Services

400 County Center, 6th Floor, Redwood City 94063 650-363-4561
1050 Mission Road, South San Francisco 94080 650-363-4561

Provides mediation and limited evaluation services to parents or other appropriate parties who are in dispute about child custody and/or child visitation and have a court action pending in Family Court. A counselor is on duty to provide general information and referrals regarding divorce, child custody, stepparent adoptions, minor marriage consents, and relative guardianship issues.

CHILDREN & JUVENILE ISSUES

Juvenile Delinquency Mediation Program

21 Tower Road, San Mateo 94402 650-312-5269

Victim-Offender Mediation provides an opportunity for victims to meet face to face with their youth offenders in the presence of trained neutrals. Parties determine restitution. Offenders are held personally accountable and have an opportunity to take responsibility for their acts. Referrals come from law enforcement, Youth Service Bureaus, Probation, Court, the District Attorney, victims and victim advocates, defense attorneys, schools and the parties themselves.

Juvenile Traffic Court

21 Tower Road, San Mateo 94402 650-312-5395

Peninsula Conflict Resolution Center (PCRC)

1660 So. Amphlett Blvd., Suite 219, San Mateo 94403 650-513-0330
www.pcrcweb.org

JUVENILE DEPENDENCY MEDIATION PROGRAM

Juvenile Dependency Mediation offers parents, guardians and others connected with an at-risk child an opportunity to clear up misunderstandings, discuss concerns and work out plans to improve the child's situation by meeting with trained mediators who assist with communication and problem solving in a confidential setting. Referrals come primarily from Juvenile Dependency Court, social workers, attorneys and child advocates.

PARENT/TEEN MEDIATION PROGRAM

Parent/Teen Mediation brings teens and their parents or caregivers together to help facilitate communication and a resolution to the common conflicts faced by families. Typical issues addressed through this program include curfews, chores, school, friends, music, clothes, use of the car or phone, communication, respect, privacy, independence, dating, standoffs with step-parents or similar issues. A team of trained mediators (one adult and one teen when possible) helps the participants talk about the issues and develop mutually agreeable solutions.

CHILDREN & JUVENILE ISSUES

Adoptions

21 Tower Road, San Mateo 94402 650-312-5395

Probate Division

To obtain help with your legal forms, use EZLegalFile. EZLegalFile is a program to help people fill out the required court forms for their guardianship cases. Just click onto EZLegalFile from the Court's homepage and start answering questions. At the end of the session, you can either print your forms to take to Court or you can send them electronically to the Court to be filed. Log on to **www.EZLegalFile.org** to get started.

Southern Branch

400 County Center, 1st Floor, Room A, Redwood City 94063. 650-363-4711

Northern Branch

1050 Mission Road, South San Francisco 94080 650-877-5705

Teen Parents' Legal Project — Legal Aid Society of San Mateo County

Legal advice, representation and advocacy for pregnant teens and teen parents.
521 E. Fifth Avenue, San Mateo 94402 650-558-0915
800-381-8898 — TTY 650-558-0786

Youth Service Bureaus

Crisis intervention, youth diversion and prevention services, alternatives to suspension, and counseling. Service is by geographical area — find the city in which you live to locate your service area.

Daly City Diversion

For Daly City residents:

85 Washington Street, Daly City 94014 650-755-0890

North Peninsula Family Alternatives

For Millbrae, South San Francisco, San Bruno, Brisbane residents:

1486 Huntington Avenue, Suite 100, South San Francisco 94080. 650-877-8642

Pacifica Youth Service Bureau

For Pacifica residents:

435 Edgemar Avenue, Pacifica 94044 650-355-3900

Project F.O.C.Y.S.

For Burlingame, San Mateo, Foster City, Half Moon Bay, Montara, Moss Beach and El Granada residents:

1710 South Amphlett Boulevard, Suite 216, San Mateo 94402. 650-349-7969

Youth and Family Enrichment Services

610 Elm Street, San Carlos 94070 650-591-9623
www.yfes.org Fax 650-591-9750

DISABILITIES, HEALTH & HIV/AIDS

AIDS Legal Referral Panel

1663 Mission Street, Suite 500, San Francisco 94103. 415-291-5454

www.alrp.org

Free and low-cost legal services for people with HIV in the greater Bay Area.

California Center for Law and the Deaf

14895 East 14th Street, #220, San Leandro 94578 510-483-0922

www.deaflaw.org

TTY and voice

Protection and advancement of the legal rights of deaf and hard-of-hearing people.

877-DEAF-LAW

Coastside Opportunity Center

99 Avenue Alhambra, El Granada 94018. 650-726-9071

www.coastside.org

Transportation for the disabled.

Coming Home

825 Van Ness Avenue, #604, San Francisco 94109 415-474-2250

comehome@sonic.net

Fax 415-474-2227

Provides money management and care management services for older people, people with HIV/AIDS and other adults with functional impairment or serious illnesses. Assumes financial and legal responsibilities for those who need it.

Disability Rights Education and Defense Fund

2212 Sixth Street, Berkeley 94710 510-644-2555

www.dredf.org

TTY and voice

Disability civil rights and legal representation and referral for persons with disabilities.

Health Insurance Counseling and Advocacy Program

Medi-Cal health coverage for eligible children 800-200-0268

888-747-1222

650-627-9350

DISABILITIES, HEALTH & HIV/AIDS

Legal Aid Society of San Mateo County

521 East 5th Avenue, San Mateo 94402 650-558-0915
Special education and benefits assistance. or 800-381-8898
www.legalaidsmc.org TTY 650-558-0786
Advice, advocacy, legal representation and referral for San Mateo County residents
who are disabled or have HMO disputes.

Bay Area Legal Aid

2287 South El Camino Real, San Mateo 94403. 650-358-0745
www.baylegal.org
Education, outreach, training and direct legal services in the following areas:
California Work Opportunities & Responsibilities to Kids Program (CalWORKS), Social
Security Disability Benefits, Supplemental Security Income (SSI), Cash Assistance
Program for Immigrants, Food Stamps, California Food Assistance Program, General
Assistance (GA), Personal Assisted Employment Services (PAES), and Cash
Assistance Linked to Medi-Cal (CALM) and other County-specific programs.

PARCA

1750 El Camino Real #105, Burlingame 94010 650-312-0730
www.parca.org
Referral and advocacy for families of developmentally disabled individuals, assis-
tance with trusts and wills.

San Mateo County Commission on Disabilities

225 West 37th Avenue, San Mateo 94403 650-573-2580
www.smco-cod.org TTY 650-365-8670
Information and referral for persons with disabilities.

DOMESTIC VIOLENCE

The Court currently hears Domestic Violence calendars at the Southern and Northern Branches and Spanish Interpreters are available, as well as any other language, if scheduled in advance.

Call the Police — Call 911 if you are in danger

When the police arrive, be sure to tell them what happened and show them any injuries (bruises, scrapes, etc.). If you are afraid to show them in front of the person who assaulted you, tell the officer. Make sure to show the police bruises, marks, etc. on your body that are under your clothes (stomach, thigh, and chest). If you have no injuries, and the abuser is still present, you may still be able to make a private person's arrest. If bruises show up later, go back to the police department and make sure they take photographs. The police will call a domestic violence advocate. If they do not, request that they make this call so that you may talk to someone to make arrangements for your safety.

Temporary Restraining Order

You can apply for a temporary restraining order by filling out the necessary forms and having these reviewed by a judge. Forms for restraining orders are available from the Family Law clerk at no charge, Monday through Friday, 8:00am to 4:00pm.

Forms must be accompanied by a declaration setting forth in detail the incidents of violence, threats of violence, or stalking that supports your application for a restraining order. You may obtain a restraining order against a current or former spouse, boyfriend, girlfriend, or domestic partner, a family member such as a brother, sister, or your adult child. The forms may be typewritten or neatly printed. When filling out forms for a restraining order, read the instructions on the form and carefully follow them. If the restraining order is against someone with whom you have a child, attach copies of any child custody or visitation orders.

Emergency Protective Order

This is an order which is issued by a judge at a police officer's request. The officer may request the order if he or she believes one or both of the following: (1) you are in immediate and present danger of domestic violence, based on your allegation of a recent incident of abuse or threat by the person against whom the order is sought; and/or (2) a child is in immediate and present danger of abuse by a family or household member, based on an allegation of a recent incident of abuse or threat of abuse.

Civil Standby

A civil standby is a service provided by the police department where the police will, upon request, come to a specified address to "standby to keep the peace." This is often a low-priority call and the officer will only remain at the premises for a limited time (at the officer's discretion).

Information for immigrants

You do not have to tell anyone in the family court your immigration status. You have the right to ask for a restraining order for your protection without being afraid of deportation.

Help with Court Forms

For help completing domestic violence forms, go to www.EZLegalFile.org. EZLegalFile is a program to help people fill out the required court forms for Domestic Violence cases. Just click onto EZLegalFile from the Court's homepage and start answering questions. At the end of the session, you can either print your forms to take to Court or you can send them electronically to the Court to be filed.

DOMESTIC VIOLENCE

Adult Protective Services San Mateo County

225 West 37th Avenue, San Mateo 94403 (24 Hour) 650-573-3900
www.co.sanmateo.ca.us 800-675-8437
Elder abuse resources.

California Department of Corrections

Victim notification 888-562-5874
Victim Services and Restitution 916-358-2436
www.corr.ca.gov

Community United Against Violence

160 - 14th Street, San Francisco 94103 24-Hr Hotline 415-333-4357
Same sex restraining orders, counseling, Main 415-777-5500
emergency assistance (hotel, food, transportation).

CORA – Community Overcoming Relationship Abuse

(formerly Center for Domestic Violence Prevention)

P.O. Box 5090, San Mateo 94402 (24 Hour) 650-312-8515
www.CORAsupport.org 650-652-0800
Legal assistance/restraining orders; shelter information.

District Attorney — Charges, warrants, etc.

www.co.sanmateo.ca.us
Redwood City Office: 400 County Center 94063 650-363-4677
South San Francisco Office: 1050 Mission Road 94080 650-877-5454

Family Law Facilitators

400 County Center, 2nd Floor, Redwood City 94063. 650-363-4590
1050 Mission Road, South San Francisco 94080 650-363-4590
Information Line 650-363-4191
The office of the Family Law Facilitator assists those who do not have attorneys in matters regarding family law such as: child support, custody and visitation, paternity, divorce, legal separation and domestic violence. Call for hours of operation.

Youth and Family Enrichment Services

609 Price Avenue, #207, Redwood City 94063 650-366-8401 ext. 311
Assists in the preparation of restraining orders and offers family law workshops, clinics and attorney consultations.

Legal Aid Society of San Mateo County

521 East 5th Avenue, San Mateo 94402 650-558-0915
www.legalaidsmc.org or 800-381-8898
Legal assistance, advice and representation.

Help with Court Forms

For help with your family law forms, go to **EZLegalFile.org**. EZLegalFile is a program to help people fill out the required court forms for their family law cases. Just click onto EZLegalFile from the Court's homepage and start answering questions. At the end of the session, you can either print your forms to take to Court or you can send them electronically to the Court to be filed.

Child Custody and Visitation

The court will determine each parent's rights and obligations toward their children if the parties cannot agree on a parenting arrangement. The court will make decisions about your children if:

- you are going through a divorce (dissolution) and cannot agree on matters affecting the children
- you and the other parent were never married but one parent has asked the court for a legal order establishing the rights and obligations of each parent
- you are seeking a domestic violence restraining order and have children with the person to be restrained

Custody

Custody refers to the responsibility of caring for the children and planning for their future. If you have children with another person, the end of that relationship usually does not mean the end of your contact with that person. Together, you should try to agree on a plan that is best for your children. There are many different types of custody:

- Joint custody means that both parents share physical and legal custody.
- Sole physical custody means that a child will live with and be under the supervision of one parent. In this type of arrangement it is common for the other parent to have visitation.
- Joint physical custody is defined as each parent having significant periods of physical custody with the child.
- Sole legal custody means that one parent shall have the right and the responsibility to make the decisions relating to the health, education and welfare of a child. In Joint legal custody, both parents share these rights and responsibilities.

Child Support

A parent's first and principal obligation is to support his/her minor children. A parent shall pay the court-ordered child support payment as the first priority before payment of any debts owed to creditors. Each parent has equal responsibility to support the child. Courts are required to add to basic child support payments the costs for child-care and uninsured health care costs. Courts may also include as additional child support the costs of a child's special education and visitation-related travel expenses. The Court must order that health insurance be maintained by either or both parents if health insurance is available at no cost or at nominal cost. The amount of child support is calculated according to statewide uniform guidelines. The guidelines consider the income of each parent, the number of children, tax filing status, and the share of physical responsibility each parent has for the children. Certain income deductions are allowed, such as health insurance expenses, union dues, mandatory retirement, and payments for any other biological or adopted children that you have in your care or pay support for. Support continues until the child reaches age 18 and is out of high school, until 19 years of age if the child is still in high school, or is self-supporting. A disabled adult child is entitled to child support beyond this period.

Two types of Mediation are available to assist with the process:

MANDATORY CUSTODY MEDIATION

State law mandates that parties in child custody disputes must first go through mediation before their case will be heard by the judge. The mediator, an impartial third party who is also a trained counselor, works with the parties to help them develop an appropriate parenting plan. The parenting plan describes how the parents or other appropriate parties will share and divide their decision making and caretaking responsibilities to protect the health, safety, welfare and best interest of each child who is a subject of the proceedings. If the parties cannot reach full agreement on a parenting plan, the mediator will also make recommendations to the court, proposing solutions thought to be in the child's best interest. (Family Court Services, p.15)

VOLUNTARY PRIVATE MEDIATION

A separate and distinct type of mediation is also available. This private mediation is voluntary, confidential and can be used at any time regarding most issues in family law. (Family Law ADR Program, p.15)

FAMILY LAW

Family Law ADR Program

400 County Center, 7th Floor, Redwood City 94063 650-599-1070

The Family Law ADR program allows parties to choose mediation or arbitration to resolve their disputes. The program is appropriate for the vast majority of family law matters. The program is available to self-represented parties as well as those with attorneys. Experienced family law attorneys serve as neutrals. A modest, set fee entitles the parties to 90 minutes with the neutral.

Family Court Services

400 County Center, 6th Floor, Redwood City 94063 650-363-4561

1050 Mission Road, South San Francisco 94080 650-363-4561

Provides mediation and limited evaluation services to parents or other appropriate parties who are in dispute about child custody and/or child visitation and have a court action pending in Family Law Court.

Family Law Facilitators

400 County Center, 2nd Floor, Redwood City 94063. 650-363-4590

1050 Mission Road, South San Francisco 94080 650-363-4590

Information Line 650-363-4191

The Family Law Facilitators help parties to establish paternity and initiate, modify or enforce orders for child or spousal support. They assist the court in calculating child and spousal support under the California State guidelines, assist both parties with stipulated agreements, and prepare orders for parties who have come from a court hearing. The office also provides assistance and referrals in matters of domestic violence, dissolution, legal separation, child custody and visitation.

Family Law Services

609 Price Avenue, #207, Redwood City 94063 650-366-8401 ext. 311

Assistance with the legal, financial and psychological issues of a family crisis.

Family Service Agency of San Mateo County

24 - 2nd Avenue, San Mateo 94401 650-403-4300

www.fssm.org

Supervised visitation, supervised exchanges of children, children's divorce support groups, workshops, educational programs for adults.

FAMILY LAW

Legal Aid Society of San Mateo County

521 East 5th Avenue, San Mateo 94402 650-558-0915

www.legalaidsmc.org

Legal advice and representation with family law issues. 800-381-8898

Bay Area Legal Aid

2287 South El Camino Real, San Mateo 94403. 650-358-0745

DVRO Clinic: 707 Bradford Street, Redwood City 94063 Clinic (650) 701-0850

www.baylegal.org

Full representation legal assistance in the following areas: Custody and Visitation Orders, Divorce, Legal Separation or Annulments, Temporary Restraining Orders, Child or Spousal Support, and Training and Community Education.

BayLegal operates a Domestic Violence Restraining Order clinic open four days a week (Monday, Wednesday, Thursday, and Friday) to help self-represented litigants request restraining orders under the Domestic Violence Prevention Act.

Peninsula Conflict Resolution Center

1660 So. Amphlett, Suite 219, San Mateo 94402 650-513-0330

www.pcrcweb.org

Peninsula Conflict Resolution Center (PCRC), through its community mediation programs, offers free conflict resolution services to most residents of San Mateo County. In a few areas of the County there is a nominal, one-time fee of \$30 per case. PCRC can provide help with family discussions about how to care for a fragile elder, sibling issues relating to the distribution of an estate and concerns about implementing court decisions regarding child visitation.

San Mateo County Department of Child Support Services

555 County Center, 2nd Floor, Redwood City 94063 650-366-8221

www.smclcsa.com

Child Support Mediation is available to families who have involvement with the San Mateo County Department of Child Support Services. Mediators assist parents with discussing and working out the details of visitation and other related issues. If you have an open case in San Mateo County, you may request mediation through the Department of Child Support Services.

HOUSING

If you are the tenant (renter)

You have the right to:

- Expect a livable rental unit
- Have 24-hours notice before the owner enters the property (except in case of emergency)
- Receive a prompt reply to your request for repairs
- Receive 30 days written notice for rent increases of less than 10% (60 days if the increase is more than 10%)
- Receive your security deposit back within 21 days of leaving and, if applicable, an itemized statement of money withheld by the landlord

If you are the landlord (property owner)

You have the right to:

- Receive rent on time
- Have the unit kept clean
- Have the tenant repair or pay for what the tenant damages
- Limit the number of people living in the unit
- Sell the building

Evictions

If a tenant has not paid the rent, the landlord may send him/her a 3-day notice to pay or move out (called a “pay or quit”). If the tenant does not comply with the 3-day deadline, the landlord may start eviction proceedings on the 4th day. The tenant then has 5 days to file a response with the Court. If he/she does not file these papers, the tenant automatically loses the case. If this happens, the tenant has 5 days to move out of the property or the Sheriff will physically remove him/her.

Laws exist to protect both tenants and landlords when dealing with an eviction. It is important to know your rights and responsibilities and to be aware of legal deadlines when you are trying to resolve this problem.

For more information, contact

State of California Department of Consumer Affairs 800-952-5210
www.dca.ca.gov/legal/landlordbook

Visit San Mateo County's landlord/tenant informational website:

www.landlordtenantinfo.org

Help with Court Forms

For help with your eviction court forms, go to **www.EZLegalFile.org**. EZLegalFile is a program to help people fill out the required court forms for their eviction cases. Just click onto EZLegalFile from the Court's homepage and start answering questions. At the end of the session, you can either print your forms to take to Court or you can send them electronically to the Court to be filed.

HOUSING

It is against the law to discriminate (or not to allow someone to live somewhere) on the basis of race, gender or other factors.

If you are having a problem with your landlord, there are books and agencies that can help you. Please contact the agencies below or visit your local library for assistance.

La Raza Centro Legal, Inc.

474 Valencia Street, #295, San Francisco 94103 415-575-3500
www.lrlc.org

Bilingual legal services to low-income tenants with housing disputes, homelessness prevention, eviction defense and security deposit issues. Contact La Raza for San Mateo County locations.

Legal Aid Society of San Mateo County

521 East 5th Avenue, San Mateo 94402 650-558-0915
www.legalaidsmc.org 800-381-8898

Legal advice and representation with landlord/tenant and TTY 650-365-8670
other housing issues. Affordable housing development assistance.
Bilingual service available.

Bay Area Legal Aid

2287 South El Camino Real, San Mateo 94403. 650-358-0745
www.baylegal.org

Legal assistance in the following areas, subject to available legal resources :
Public, subsidized and Private Housing, Residential Hotels, Housing Conditions, Rent Control, Eviction Defense, Lock-outs and Utility Shut-offs, Fair Housing, Housing Discrimination, and Training Advocates and Community Organizations.

Midpeninsula Citizens for Fair Housing

457 Kingsley Avenue, Palo Alto 94306. 650-327-1718
www.mcfhousing.org

Public education, conciliation, investigation and referral of complaints of housing discrimination.

Peninsula Conflict Resolution Center

1660 So. Amphlett Blvd., Suite 219, San Mateo 94403. 650-513-0330
pcrcweb.org

Mediation assistance with neighbors, tenants, landlords and businesses.

IMMIGRATION

The Board of Immigration Appeals (BIA or Board) is responsible for the recognition of organizations and accreditation of representatives requesting permission to represent an individual before the INS, the Immigration Courts, and the Board. The Board maintains a list of public agencies and representatives who can assist you at little or no cost. You can call the San Francisco Branch of the Immigration & Naturalization Service at 415-705-4411.

Asian Law Caucus

939 Market Street, Suite 201, San Francisco 94103 415-896-1701
alc@asianlawcaucus.org — Immigration and naturalization assistance.

Bay Area Legal Aid

2287 South El Camino Real, San Mateo 94403. 650-358-0745
www.baylegal.org

Help obtaining legal status. Full representation legal assistance in the following areas: Violence Against Women Act Self Petitions, Battered Spouse Waivers, U Visas for victims of violent crime, and other types of immigration relief available for immigrant survivors of domestic violence.

Chinese Newcomers Service Center

777 Stockton Street, #104, San Francisco 94108 415-421-2111
www.chinesenewcomers.org — Immigration and naturalization assistance.

Coastside Opportunity Center

99 Avenue Alhambra, El Granada 94018. 650-726-9071
www.coastside.org — Paralegal assistance with immigration.

International Institute

2600 Middlefield Road, Redwood City 94063 650-780-7530
www.iisf.org — Provides legal immigration services in English, Spanish and Portuguese.

La Raza Centro Legal, Inc.

474 Valencia Street, #295, San Francisco 94103. 415-575-3500
Bilingual immigration and naturalization assistance.

National Center for Lesbian Rights

870 Market Street, #570, San Francisco 94102 415-392-6257
Assistance for immigrants facing deportation who could be imprisoned in their home country on the basis of their sexual preference.

Northern California Coalition for Immigrant Rights (NCCIR)

995 Market Street, 11th Floor, San Francisco 94103 Voice. 415-243-8215
Immigrant Assistance Line for Spanish and English 415-543-6767
Immigrant Assistance Line for Mandarin and Cantonese 415-543-6769
www.nccir.org

Offers advocacy and outreach in the areas of immigration policy, INS abuse, women's needs, workers' rights and civil rights. Direct service offered only through Immigrant Assistance Lines.

INMATES & FAMILIES

Centerforce

64 Main Street, San Quentin 94964 415-456-9980

Visitor centers at all State prisons, health education programs, information and referral regarding State prison visiting.

Jails – San Mateo County

MAGUIRE CORRECTIONAL FACILITY

300 Bradford Street, Redwood City 94063 650-363-4311

WOMEN'S CORRECTIONAL CENTER

1590 Maple Street, Redwood City 94063 650-363-4310

Service League of San Mateo County

727 Middlefield Road, Redwood City 94062. 650-364-4664
www.serviceleague.org

Assistance for county jail inmates, including orientation, programs and services such as Alcoholics Anonymous, Narcotics Anonymous, literacy, all denomination religious services, wide range of communication assistance such as contact with attorneys, agencies, families and others, and child care at the Maguire facility during family visiting. Emergency assistance for indigent, recently-released inmates and for families of inmates, as well as release planning and resource information.

MEDIATION & ARBITRATION

Mediation

The goal of mediation is to reach a mutually satisfactory agreement resolving all or part of the dispute by carefully exploring not only the relevant evidence and law, but also the parties' underlying interests, needs and priorities. A neutral lawyer-mediator, non-lawyer professional mediator, or private judge facilitates the process. The mediator generally does not give an overall evaluation of the case. The mediator has no power to impose settlement and does not attempt to coerce a party to accept any proposed terms.

Private Arbitration

The goal of arbitration is to provide parties with an adjudication that is earlier, faster, less formal and less expensive than trial. By agreement of the parties, an arbitrator, or panel of arbitrators, presides at a hearing where the parties present evidence through documents, other exhibits and testimony. The application of the rules of evidence is relaxed somewhat in order to save time and money.

Judicial Arbitration

Similar to Private Arbitration, except the judge can order parties into the process. The arbitrator makes a decision or arbitration award following the arbitration hearing. The arbitration award is not binding — either party may reject the ruling and request a “trial de novo” (new trial). If no trial de novo is filed within 30 days, the award becomes final and not subject to appeal.

Neutral Evaluation

Some of the goals of Neutral Evaluation are to enhance communication between the parties about their claims, provide an assessment of the merits of the case by a neutral expert, identify and clarify the central issues in dispute, assist with discovery and motion planning, and facilitate settlement discussions. Neutral Evaluation aims to position the case for resolution by settlement, dispositive motion or trial. The evaluator has no power to impose settlement and does not attempt to coerce a party to accept any proposed terms.

These procedures can be used in a wide variety of cases.

For more information about the types of mediation, arbitration and neutral evaluation, please contact the Court's Multi-Option ADR project: telephone 650-363-4148 or 650-363-1962.

Multi-Option ADR Project of the Superior Court

400 County Center, Redwood City 94063 650-363-1962

The Multi-Option Appropriate Dispute Resolution Project (MAP) is a partnership of the Court, Bar and community providing assessments of cases and referrals to mediation and other alternatives to traditional litigation.

MEDIATION & ARBITRATION

Family Court Services

400 County Center, 6th Floor, Redwood City 94063 650-363-4561
Provides mediation and limited evaluation services to parents or other appropriate parties who are in dispute about child custody and/or child visitation and have a court action pending in Family Law Court. Family Court Services also provides mediation and evaluation services for relative guardianships.

Multi-Option ADR Project

Civil ADR Program 400 County Center, Redwood City 94063. 650-363-1962
The Civil ADR Program is a voluntary, market-rate ADR program providing counsel and litigants with a panel of mediators, arbitrators and neutral evaluators. These neutrals have been pre-screened for specialized training and experience in a variety of subject matter areas. Parties may choose the ADR process and ADR neutral they would like to utilize.

Judicial Arbitration 400 County Center, Redwood City 94063 650-363-4896
The goal of non-binding Judicial Arbitration is to provide parties with a less formal way of resolving their case using court appointed attorney arbitrators rather than judges. Parties may elect to go to judicial arbitration themselves, or a judge may order cases that are valued at under \$50,000 to judicial arbitration by statute. The service is free to parties.

Family Law ADR Program 400 County Center, Redwood City 94063 . . . 650-599-1238
The Family Law ADR Program allows parties to choose mediation or arbitration to resolve their disputes. The program is appropriate for the vast majority of family law matters. The program is available to self-represented parties as well as those with attorneys. Experienced family law attorneys serve as neutrals. A modest, set fee entitles the parties to 90 minutes with the neutral.

Small Claims Mediation 800 N. Humboldt, San Mateo 94401 650-573-3907
This program provides on-site mediation services using volunteer mediators to assist parties in resolving their dispute. The voluntary mediation session is private and non-adversarial. The parties themselves determine the outcome. If a case settles in mediation, the court will not proceed with the small claims hearing, but rather will note in the court file that the parties reached a mediated agreement.

Juvenile Dependency Mediation 21 Tower Road, San Mateo 94402 . . 650-312-5270
Juvenile Dependency Mediation provides an informal and confidential setting in which mediators help family members to resolve issues concerning the safety and well-being of their children. This is a service for families who are involved with child-protection services or who may become involved with the juvenile dependency system. Cases can be referred by the Juvenile Court, social workers, attorneys, child advocates and family members.

Juvenile Delinquency Mediation 21 Tower Road, San Mateo 94402. . . 650-312-5269
Victim-Offender mediation provides an opportunity for victims to meet face to face with their youth offenders in the presence of trained neutrals. Parties determine restitution. Offenders are held personally accountable and have an opportunity to take responsibility for their acts. Referrals come from law enforcement, Youth Service Bureaus, Probation, Court, the District Attorney, victims and victim advocates, defense attorneys, schools and the parties themselves.

Peninsula Conflict Resolution Center

1660 So. Amphlett Blvd., Suite 219, San Mateo 94403. 650-513-0330
www.pcrcweb.org

Offers free or low cost mediation of neighborhood issues, tenant-landlord, family issues (excluding divorce and custody) and business disputes. Also acts on referrals from individuals and other agencies (courts, probation, schools) to help families work out problems informally.

SENIOR CITIZENS

A **Conservator** may be appointed by the Court to be responsible for an incapacitated person's affairs and estate. The conservator's responsibilities may include food, clothing, shelter and the management of all property and other assets.

Aging and Adult Services / San Mateo County Commission on Aging

225 West 37th Avenue, San Mateo 94402. 800-675-8437
Information and referral, assistance with conservatorship issues and other services.
Investigates allegations of elder abuse.

Coastside Opportunity Center

99 Avenue Alhambra, El Granada 94018. 650-726-9071
Transportation for seniors.

La Raza Centro Legal, Inc.

474 Valencia Street, #295, San Francisco 94103 415-575-3500
www.lrccl.org
Legal literacy, homelessness prevention, and simple wills.
Primarily for senior Redwood City residents. Bilingual.

Legal Aid Society of San Mateo County

521 East 5th Avenue, San Mateo 94402 650-558-0915
www.legalaidsmc.org 800-381-8898
Legal assistance for San Mateo County residents age 60+. TTY 650-558-0786

Probate Division

Southern Branch

400 County Center, 1st Floor, Room A, Redwood City 94063. 650-363-4711

Northern Branch

1050 Mission Road, South San Francisco 94080 650-877-5705
The Probate Division coordinates the filing of documents, payment of fees, calendaring and data entry. They oversee the probating of estates, conservatorships, guardianships, compromises of minors' claims, living and testamentary trusts, and LPS conservatorships.

Probate Court Investigation Division

400 County Center, 2nd Floor, Redwood City 94063. 650-363-4351
Investigates all conservatorships before a Conservator is appointed and reviews every conservatorship at regular intervals. This department also investigates allegations of elder abuse.

SMALL CLAIMS

How Much Can I Sue For? \$5000 is the most you can sue for in small claims court and you may not file more than two claims for more than \$2500 each during a calendar year. **A "natural person" (not a business or public entity) may claim sue for up to \$7,500.** However, if you are suing a "Guarantor" (a person/entity who promises to be responsible for the debt or default of another), you may not file a claim for more than \$4,000.

If you have a claim for more than \$5000 (\$7,500 for a "natural person") you may give up your right to the amount of your claim over \$5000 (\$7,500 for a "natural person") and have the matter resolved in small claims court. Or, you can contact the Civil Division for information about filing a general civil claim.

The Parties Present Their Cases Themselves: An attorney may not represent you in court, although you may consult an attorney before you go to court or after.

Cases are Heard Quickly: If you and the person you are suing live within the County, your case will be heard within 40 days of the date you filed your claim. If the person you are suing lives outside the County, your case will be heard within 70 days.

Typical Cases: Typical cases involve, but are not limited to, automobile accidents, property damage, landlord/tenant disputes and the collection of personal debts.

Help with Court Forms: For help completing Small Claims forms, go to: **www.EZLegalFile.org**. EZLegalFile is a program to help people fill out the required court forms for their small claims cases. Just click onto EZLegalFile from the Court's homepage and start answering questions. At the end of the session, you can either print your forms to take to Court or you can send them electronically to the Court to be filed.

Multi-Option ADR Project — Small Claims Mediation Program

800 North Humboldt Street, San Mateo 94401 650-573-3907
Mediation is a non-adversarial, out-of-court alternative used to settle disputes. You and the other person with whom you have the dispute meet with a panel of volunteer mediators in a neutral location to discuss and attempt to resolve your dispute. Mediation usually involves just one session, about two hours in length. There is little or no cost involved. Mediation allows you and the other participants to work out a solution together. Eighty percent of disputes brought to mediation are settled.

Small Claims Advisory Workshop

Central Branch Courthouse, 800 North Humboldt Street, San Mateo 94401
Regularly held workshops provide resources and answers to specific questions which the participant is unable to find through other sources. Participants are encouraged to consult the Court's Small Claims website at

www.sanmateocourt.org/small-claims

or call the Small Claims phone system before attending a workshop:

South County 650-363-4303
Central County 650-573-2605
North County 650-877-5775

Traffic Infractions

The most common infractions are moving violations without injury, such as speeding and running a red light. Drivers stopped for moving violations are usually released after they sign a Note to Appear, printed on the ticket, agreeing to appear at a set date and time. Information about when to appear in court is provided on the traffic ticket.

Drivers charged with an infraction who want to admit guilt can avoid a court appearance by paying the bail amount in person or by mail. Those who do not pay or appear within the authorized time may have their driver's license suspended, be referred to Civil Collections, or have a warrant of arrest issued. Unpaid delinquent fines for moving violations and/or outstanding parking tickets may result in the inability to renew a driver's license or vehicle registration until paid in full, including any administrative costs.

Drivers who plead not guilty and request a trial may be required to post bail or sign a written document to appear in court and if they fail to appear they will be charged with the additional misdemeanor of violating their agreement to appear. In this case, their driver's license may be suspended, a warrant may be issued for their arrest, or they may be referred to Civil Collections.

Traffic infractions are heard in Traffic Court.

Driving Under the Influence (DUI) — DUI cases are heard in Criminal Court.

If you have been charged with a DUI for the first time, you may go to jail for up to 6 months and pay up to \$3,420 or more. You may also lose your driver's license for 6 months.

If this is your second DUI in the last 10 years, you will:

- Go to jail for a period of time between 96 hours and 1 year;
- Pay up to \$3,420 or more, and
- Lose your driver's license until you complete an 18-month program.

If this is your third DUI in the last 10 years, you will:

- Go to jail for a period of time between 4 months and 1 year;
- Pay up to \$3,420 or more, and
- Lose your driver's license for 3 years

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Guide to California Courts

The fines and penalties stated here were in effect at the time of printing but are subject to revision with a change in the law.

TRAFFIC

Online Traffic System

Take care of your ticket online using the Court's online traffic system. Using your citation number or name and birthdate, you can pay your ticket, sign-up for traffic school or request a 30-day extension online. www.sanmateocourt.org

The Court has an interactive voice response telephone system that provides specific information on your ticket. By calling the telephone number listed on your ticket using a touch tone telephone, you may obtain information on how much you owe and whether or not you can attend traffic school.

Southern Branch area	650-363-4300
Northern Branch area	650-877-5333
Central Branch area	650-573-2622

Parking tickets are not processed through the Court.

The Office of Parking Violations processes all parking tickets. Any questions you may have regarding a parking ticket must be directed to the Office of Parking Violations. 800-352-7567

DUI (Driving Under the Influence)

The Dept. of Motor Vehicles is the responsible agency for license suspensions after DUI arrests. Questions must be directed to the DUI unit of DMV. 800-777-0133
or 916-657-6525

San Mateo County Traffic Court Locations:

Branch jurisdictions are based on the city in which the citation was issued.

Northern Branch

1050 Mission Road, South San Francisco 94080

Brisbane, Daly City (including Westlake), Pacifica, San Bruno, So. San Francisco, the Northern Coastal towns and all unincorporated areas in the north end of the County, including Colma and Broadmoor.

Central Branch

800 North Humboldt Street, San Mateo 94401

Belmont, Burlingame, El Granada, Foster City, Half Moon Bay, Hillsborough, Millbrae, Montara, Moss Beach, San Mateo and adjoining unincorporated areas including San Francisco International Airport.

Southern Branch

500 County Center, Redwood City 94063

Atherton, Menlo Park, Portola Valley, Redwood City, San Carlos, Woodside, East Palo Alto, and all unincorporated areas including La Honda and the southern coastal area south of Tunitas Creek Road, which includes Pescadero and San Gregorio.

Juvenile Traffic Court

21 Tower Road, San Mateo 94402 650-312-5395

ADDITIONAL AGENCIES

- Aging & Adult Services** 800-675-8437
Emergency assistance and referral to social services.
- Alcohol and Drug Helpline** 650-573-3950
For those with drug or alcohol problems.
- American Civil Liberties Union of Northern California** 415-621-2493
Advocates for individual's rights.
- California Department of Fair Employment & Housing** 800-884-1684
To report employment or housing discrimination.
- California Youth Crisis Line** 800-843-5200
Hotline for youths in crisis.
- Child Protective Services** 1-800-632-4615 or 650-595-7922
- Children & Family Services** 800-632-4615
Investigates child abuse, assistance with emergency aid, shelter and counseling.
- Commission on Judicial Performance** 415-557-1200
Investigates complaints about judges.
- Consumer Credit Counseling** 415-788-0288
- County Records (Assessor's)** 650-363-4713
For copies of birth certificates, death certificates and marriage licenses.
- Department of Motor Vehicles – DUI Unit** 916-657-6525
- Department of Motor Vehicles – San Mateo County**
www.dmv.org Countywide 800-777-0133
- District Attorney's Office** 650-363-4677
Investigates crimes that occur in San Mateo County.

ADDITIONAL AGENCIES

Human Services Agency 650-595-7500
Income maintenance, youth and family services, housing, and job training and economic development.

Judicial Council 415-865-4200
www.courtinfo.ca.gov
State agency responsible for improving the administration of justice in California.
Blank and fillable court forms available online.

Law Library of San Mateo County 650-363-4913
www.smcll.org
Library of legal and reference materials (an excellent place to start if you plan to represent yourself in court).

Lawyer Referral Service 650-369-4149
www.smcba.org
For a small fee, provides a referral to a local, private practice attorney whom you may hire to help with your legal problem.

Northern California Council for the Community Helpline
www.nccsf.org
Chinese, Español & English 415-772-7377
English 800-273-6222
TTY 415-772-4440
Information and referral to social service agencies.

Office of the Attorney General 800-952-5225
Ensures that State laws are uniformly and adequately enforced.

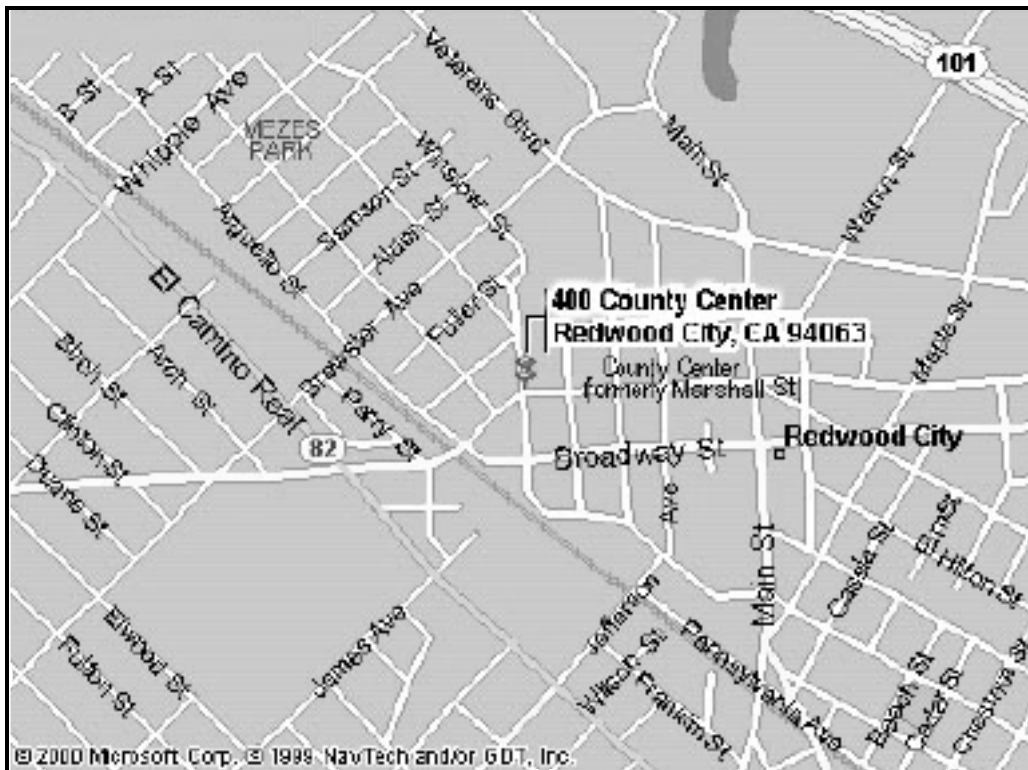
Pacifica Resource Center 650-738-7470
1809 Palmetto Avenue, Pacifica 94404
www.ci.pacifica.ca.us
Emergency assistance and crisis services for residents of the San Mateo Co. coast.

Private Defender's Office 650-298-4000
Provides for criminal defendants who qualify, attorney representation at no cost.
www.smcba.org

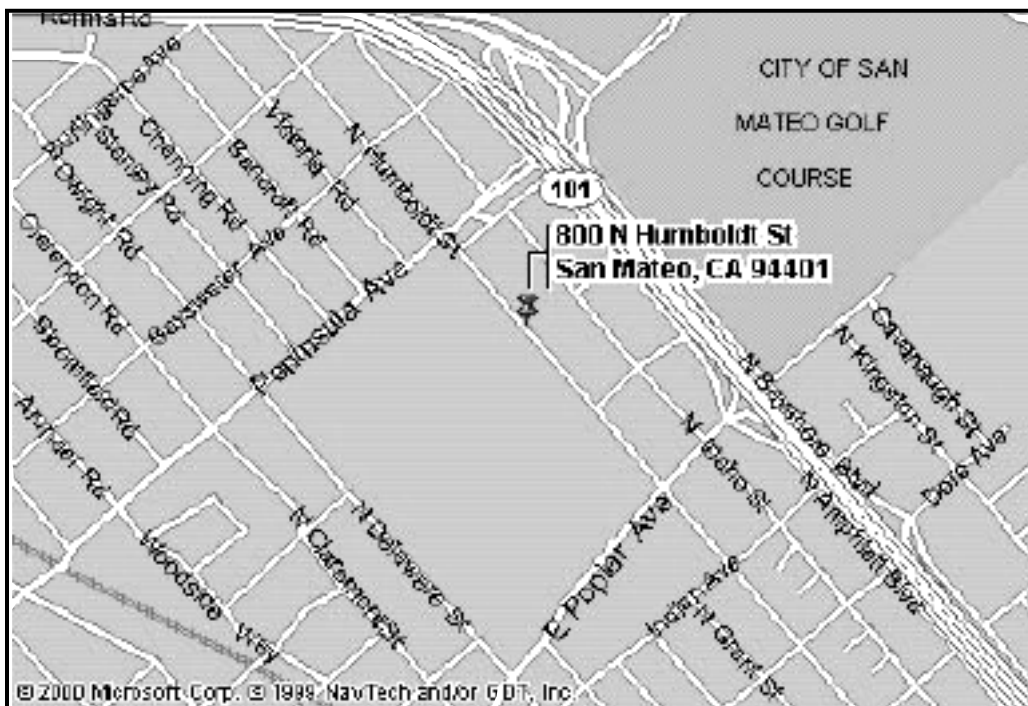
ADDITIONAL AGENCIES

- Probation Department** 650-312-8816
For defendants who have been placed on probation by the court.
- Psychiatric Emergency Services** 650-573-2662
San Mateo Medical Center.
- San Mateo County Bar Association** 650-298-4030
Association of attorneys who practice in San Mateo County.
- San Mateo County Pre-Trial Services** 650-363-4181
For defendants who are out of jail while waiting for their trial.
- San Quentin, California State Prison** 415-454-1460
- Sheriff's Office** 650-363-4000
For information about people who have been arrested or are in jail.
- State Bar of California** 415-538-2000
Investigates allegations of attorney misconduct.
- State of California Department of Consumer Affairs** 800-952-5210
Licensing bureau TTY 916-322-1700
- Victim and Witness Assistance — Victims of Crime** 800-VICTIMS
Offers assistance for victims and witnesses of crimes..... 800-842-8467
- Victim's Compensation Center** 800-777-9229
- Victim Resource Center** 800-627-6872
Legal advice, information and referral.

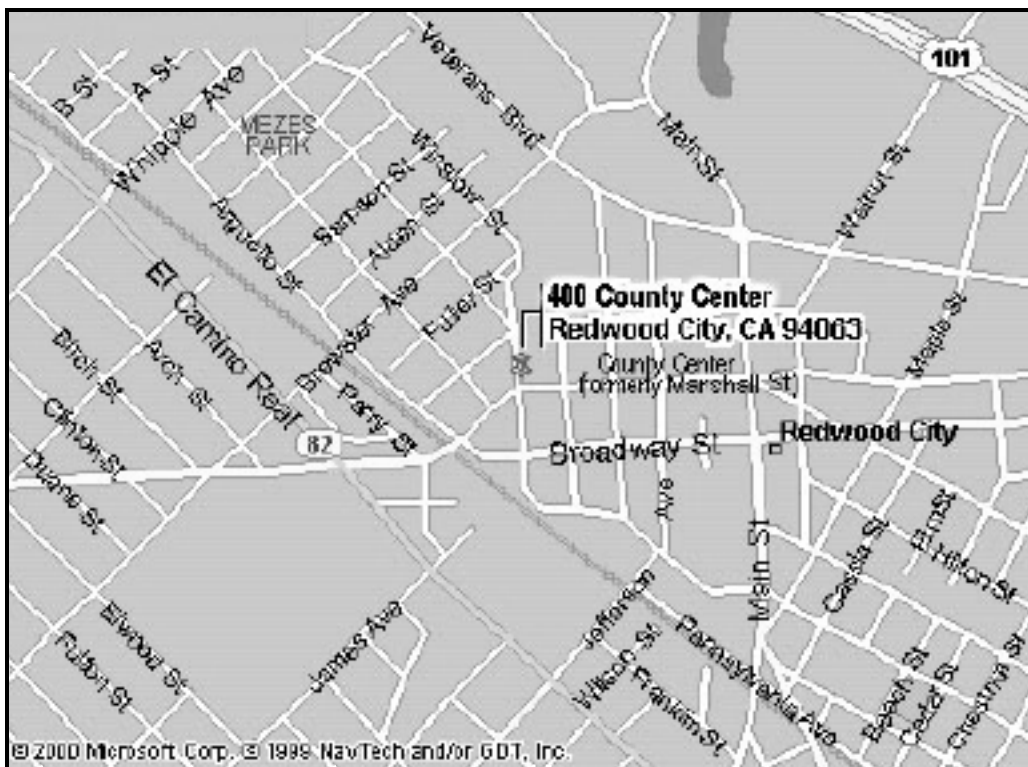
**Directions to Southern Branch
Hall of Justice and Records
400 County Center • Redwood City**



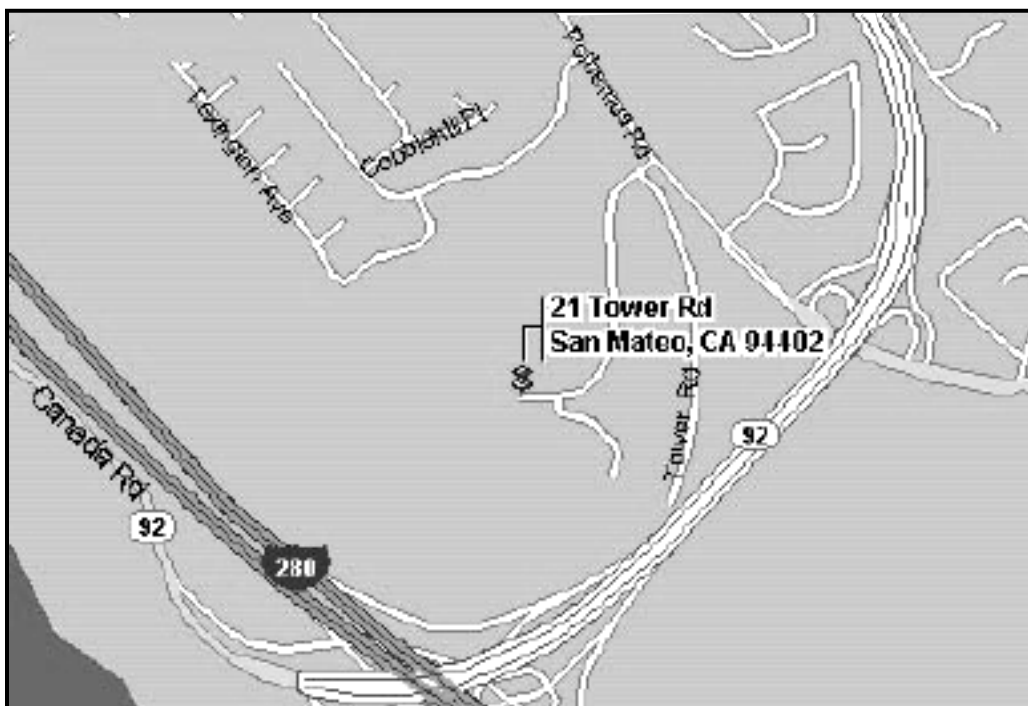
**Directions to Central Branch
800 North Humboldt Street • San Mateo**



**Directions to Northern Branch
1050 Mission Road • South San Francisco**



**Directions to Juvenile Hall
21 Tower Road • San Mateo**



For additional copies of this Resource Guide,
in English or Spanish, please call **650-599-1519**
or email **outreach@sanmateocourt.org**

