

# SAN MATEO COUNTY JUVENILE MEDIATION PROGRAM

## Multi-Option ADR Project, MAP

Superior Court of San Mateo County

### EVALUATION

Please return the completed evaluation by mail or fax to:  
Juvenile Delinquency Mediation Program-SMC 303-JV  
222 Paul Scannell Drive San Mateo, CA 94402  
Fax: (650) 261-5058 Telephone: (650) 261-5077

This ***confidential*** information is used to assess quality of the program, to provide feedback to the mediators and to make informed decisions regarding redesign of program procedures.

Ref. number: \_\_\_\_\_

Name (optional): \_\_\_\_\_

**1. The mediation was fair.**

-----1-----      -----2-----      -----3-----      -----4-----      -----5-----  
Strongly Disagree      Disagree      Somewhat Agree      Agree      Strongly Agree

**2. It was helpful for me to attend the mediation.**

-----1-----      -----2-----      -----3-----      -----4-----      -----5-----  
Strongly Disagree      Disagree      Somewhat Agree      Agree      Strongly Agree

**3. I would recommend mediation to someone else with a child in this situation.**

-----1-----      -----2-----      -----3-----      -----4-----      -----5-----  
Strongly Disagree      Disagree      Somewhat Agree      Agree      Strongly Agree

**4. The mediation helped me feel that the justice system was more sensitive to my child's needs.**

-----1-----      -----2-----      -----3-----      -----4-----      -----5-----  
Strongly Disagree      Disagree      Somewhat Agree      Agree      Strongly Agree

**5. Mediation helped me to get answers to questions or concerns that I had about the crime and/or the other person.** Yes \_\_\_\_\_ No \_\_\_\_\_

**6. What, if any difference have you seen in your child since he/she participated in mediation?**

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**7. What did you like most about the mediation?**

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**8. What did you like least about the mediation?**

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**9. Do you have other comments and/or suggestions?**

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